



## Fresh Wellness COVID19 Prevention Protocols

Dear Spa Guest, please read through our protocols regarding the COVID19 pandemic. We can assure you that we are committed in doing everything we can to ensure that you enjoy your visit at our spa, leaving relaxed, refreshed and most of all - safe.



- Fresh Wellness has a dedicated COVID19 Compliance Officer appointed to ensure that all the necessary precautions are taken and all protocols are strictly adhered to
- We ask that all guests arrive alone for their treatments
- All guests are to wear masks upon their visit to the spa
- Our staff will wear masks and all the necessary protective gear when doing treatments
- Sanitiser will be applied to every guest's hands upon entry to the spa, before making payment and before touching any products
- We will not have any magazines in our reception area
- We will practice social distancing where possible
- Please note that we are not permitted to serve any snacks at the spa, but that guests are welcome to order from the Hotels' Bar or Lunch Menu
- We are allowing an additional 30 minutes between treatments to effectively sanitise the common areas, treatment room used, equipment, products, etc.
- We will use sanitized plastic sheets on top of the towels on treatment beds
- We unfortunately do not permit the use of our steam rooms at this stage
- All stations will be equipped with a 70% alcohol sanitiser for staff to sanitise equipment and surfaces before and after all services
- We are making use of UVC lights for additional neutralisation of bacteria
- All our waste bins have foot pedals and are covered
- We will make use of paper towels and/or disposable hand towels in our bathroom
- We regret that no spa guests are currently permitted to use the Hotels' Swimming Pools





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## Fresh Wellness COVID19 Consent Form

Please sign (electronic signature acceptable) and complete the below consent to your requested spa treatment;

I confirm that I am fully aware that the COVID-19 virus is highly contagious and can be carried by people that are asymptomatic. I am also aware that the virus is spread by droplets and therefore agree to wear a mask at all times whilst I am in the spa. I consent to applying sanitiser to my hands upon entry to the spa and again before payment is made and any products are touched.

I understand that spa treatments by nature require close physical contact and that spa treatments are regarded as high risk during the COVID19 Pandemic. I therefore confirm that I am not suffering from any flu like symptoms, fever, dry cough, headaches, sore throat, shortness of breath or loss of taste. I also confirm that to my knowledge I have not been infected with the Coronavirus or been in contact with anyone infected with the virus in the last 14 days.

Based on all the above information I consent to having the treatments that I have requested at the spa and consent to the therapist booked to perform my treatments.

Name & Surname: \_\_\_\_\_ Signature: \_\_\_\_\_

Date: \_\_\_\_\_

